A national dental practice that provides accessible, high-quality dentistry and orthodontics to patients of all ages needed to transform its legacy infrastructure to address multiple challenges related to its ongoing expansion: WAN resiliency, demand for availability and security compliance adherence.

Problem

With the practice rapidly growing, it needed to support its 41 dental offices with direct internet access, hosted voice, data storage and applications for billing, insurance and patient records. All offices also needed to meet necessary security and HIPAA compliance. With new locations on the horizon, additional issues that could impede future growth needed to be addressed including:

1. Better internet connectivity in underserved areas. Offices needed to provide highly available connections for workforce collaboration tools including hosted voice to improve customer service and reduce response times.

2. HIPAA compliance management is a complex and arduous task taking months to handle software upgrades for the practice’s national footprint after internal validation. Deployments and documentation needed to be more efficient.

3. Opening up new offices used to take as long as 90 days due to provider circuit and vendor equipment lead times. Time-to-market had to be improved to meet patient and practice demand.

Solution: S-Net’s Managed SD-WAN

After a careful assessment of the dental practice’s unique business needs, S-Net determined that its managed SD-WAN service, powered by Versa Networks, was the best technological solution. S-Net’s SD-WAN offering enabled the enterprise to reduce both its Capex and Opex costs, effectively increased bandwidth and improved IT responsiveness. The time and effort
required to manage the practice’s network and application performance was minimized and overall enterprise security was enhanced as a result of S-Net’s managed SD-WAN deployment.

S-Net’s strategy significantly reduced the practice’s overall IT spend, improved and secured its site-to-site connectivity, and efficiently increased overall bandwidth – all while enabling the management of the entire network as well as standardized security policies in an active-active environment through a single pane of glass.

About S-Net Communications

Founded in 2006, S-Net has grown from a small market player to a major name in high speed fiber Internet and VoIP business phone systems for enterprises and SMBs. Today, the company has over 30,000 subscribers on its communications platform and a strong, global customer base. Defined by high-quality customer service and precise attention to detail, S-Net is one of Chicago’s leading cloud solution providers.

For more information, please visit http://www.snetconnect.com.

About Versa Networks

Founded by network industry veterans, Versa Networks is an innovative vendor in the SD-WAN and SD-Security market. Versa’s solutions enable service providers and large enterprises to transform the WAN and branch networks to achieve unprecedented business advantages. Versa’s carrier-grade NFV software provides unmatched agility, cost savings, and flexibility, compared to traditional network hardware. The company is backed by premier venture investors Sequoia, Mayfield, Artis Ventures and Verizon Ventures.